

## REFERRAL FROM/TO OTHER HEALTH SERVICE PROVIDERS

Cases that are beyond the primary dental health care remit can be referred to other governmental oral health service providers within Qatar to receive appropriate dental care. PHCC also accepts referrals from other governmental health service providers for cases that require oral health care within its scope. PHCC can refer to and accept referrals **from:**

- Hamad Medical Corporation (Hamad Dental Center, Al Wakra Hospital, Al Khor Hospital, The Cuban Hospital).



## ACCESS TO DENTAL SERVICES:

- Weekdays Opening hours: from 07:00 until 22:00.
- Weekends duties and official holidays: Opening hours from 07:00 until 22:00.

Please note that our services are available during weekends in the following HCs:

Central Region	Northern Region	Western Region
Wakra HC	Madinat Khalifa HC	Al Rayan HC
Rawdat Al Khail HC	Leabaib HC	Mesaimeer HC
Umm Ghuwailina HC	Al Khour HC	Abu Baker Al Siddiq HC
West Bay HC	Umm Salal HC	Muaither HC
Airport HC	Gharrafat Al Rayyan HC	Al Sheehanya HC
Omer Bin Al Katab HC	Al Ruwais HC	

## PRIMARY HEALTH CARE CORPORATION CONTACT DETAIL:

- PHCC Administration Staff Operating hours: from 07:00 to 14:00.
- Primary Health Care Corporation Location: Al Mina Street (Second Ring), Area Authority, Opposite DoubleTree Hilton Hotel.
- For inquiries related to dental appointment, please call 107 (within Qatar) or +974 4406 9917 (from abroad).
- **Email:** info@phcc.gov.qa, PublicRelationsandMedia@phcc.gov.qa.
- P.O. Box: 26555.



## CONTACT DETAIL OF OTHER HEALTH SERVICE PROVIDERS IN QATAR

- For Hamad Medical Corporation customer service, please call 16060.
- For Sidra Medicine customer service, please call +974 4003 3333.

# Scope of Oral Health Services

Provided by



مؤسسة الرعاية الصحية الأولية  
PRIMARY HEALTH CARE CORPORATION



www.phcc.qa



## INTRODUCTION:

The Primary Health Care Corporation (PHCC) provides high quality general scope dentistry services to all age groups through a hybrid system that includes walk-in and pre-booked appointments. PHCC extends its dental services to be inclusive of specialized dental care and complies within regulations applied by the Qatar Council for Healthcare Practitioners (QCHP).

The focus of PHCC dental services is on prevention, early detection and treatment of oral diseases.

## ORAL HEALTH PROMOTION:

- Provision of information aims at influencing beliefs, attitudes & behavior relating to oral health.
- Oral health education sessions and diet counselling.
- Provision of oral health promotion activities incorporating educational programs at both individual and community levels.



## ORAL HEALTH PREVENTION & SCREENING:

- Applying preventive techniques including topical fluoride therapies, fissure sealants and preventive resin restorations.
- Targeted preventative oral health programs for high risk groups through programs **such as:**
  - Beautiful Smile: targeting pregnant women and children up to 12 years of age.
  - Asnani School Oral Health Program: targeting public KGs and primary school students.
  - New school students' oral health assessment includes screening of new/transferred governmental kindergarten and school students



## GENERAL CLINICAL DENTAL SERVICES:

This service is available at all healthcare centers (HCs) and is provided by competent and well-trained dental hygienists and general dental practitioners (GDPs) for cases that are within their scope of practice as per QCHP guidelines and within the scope of primary health care:

- Clinical & radiographic examination.
- Dental diagnosis.
- Simple dental extractions.
- Dental restorations.
- Periodontal (gum disease) treatment.
- Endodontic (root canal) treatment for front teeth and emergency treatment for back teeth.
- Pediatric dental care.

## SPECIALIZED CLINICAL DENTAL SERVICES:

This service is available at specific HCs and is accessible to all PHCC clients. The service is provided by competent and well-trained dental specialists to manage cases that are beyond the GDPs scope of service, but within the scope of **primary health care:**

- Oral surgery.
- Teeth restorations and preservation.
- Advanced periodontal (gum disease) treatment.
- Advanced endodontic (root canal) treatment.
- Advanced pediatric dental care.



## DENTAL SERVICES THAT ARE OUT OF PHCC SCOPE.

- Cosmetic dentistry.
- Prosthodontic (Dental prosthetics).
- Orthodontics (Corrects teeth and jaws that are positioned improperly).
- Complicated dental procedures that require general anesthesia and/or special care.
- Emergency cases that require intensive care for example: Jaw fractures.